

## Unique Service Features

- Volunteers, screened and trained by COAST to safely operate the minibus, will drive the minibus for their neighbors
- Disabled & elderly residents have priority
- The minibus is equipped with a lift for those who cannot use the stairs.
- Once-a-week service is to Rochester for grocery & pharmacy shopping
- Minibus will pick up the rider at their residence
- Riders may make reservations up to 2 weeks in advance

## What makes this service possible?

This project is under the “*The Community Rides*” program of services coordinated through the Alliance for Community Transportation (ACT), whose mission is to expand affordable and efficient community transportation service in the region. It is made possible by grants through:



## Volunteer Opportunities Still Available

- Rewarding experience having a direct impact helping your disabled and elderly neighbors
- Minibus & driver training provided by COAST

### Minimum requirements:

- Clean record
- Standard “operators” license
- Pass COAST and DOT screening
- Commitment of at least 1 day / month (est. 5 hours)

*This pilot service is provided by COAST, but is intended to be a commitment by the community-at-large to address the unique rural transportation needs through local volunteers.*

Please consider volunteering to help your disabled and elderly neighbors.

Go to the COAST website to find out more about volunteering:  
[www.coastbus.org/communityrides.html](http://www.coastbus.org/communityrides.html)

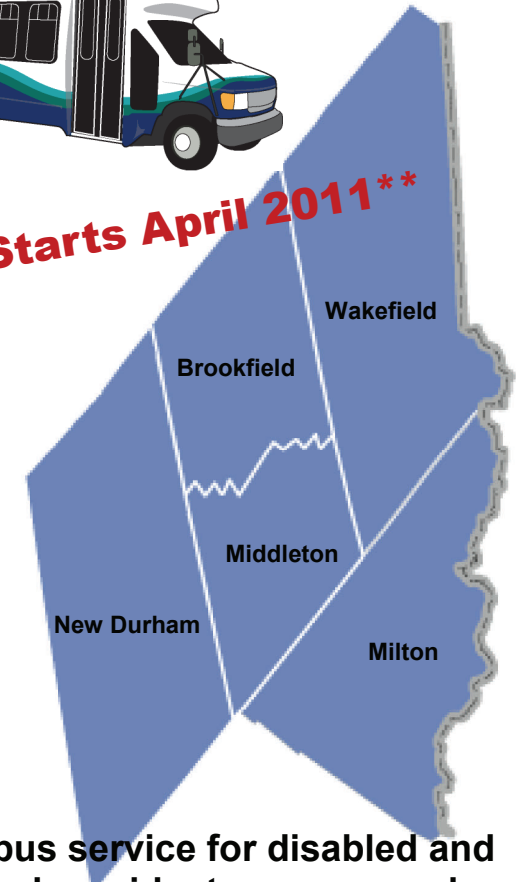
**1-855-SE NH BUS (736-4287)**

Cooperative Alliance for Seacoast Transportation  
42 Sumner Dr., Dover, NH 03820  
[www.coastbus.org](http://www.coastbus.org)

## The Community Rides ~ NORTH BUS ~



**\*\* Starts April 2011 \*\***



**Minibus service for disabled and elderly residents once a week for grocery and pharmacy shopping in Rochester**

**1-855-SE NH BUS  
1-855-736-4287**



# Bus Service for Middleton, Wakefield, Brookfield, New Durham, Milton

## Call 1-855-SE NH BUS (736-4287) for reservations

### Who/Where/When

- Disabled & elderly residents will have priority for once-a-week service from their homes in the following towns:
  - Middleton
  - Wakefield & Brookfield
  - New Durham
  - Milton
- Service will be to Rochester area for grocery & pharmacy shopping
- Service will start mid-morning and end early afternoon

### How

**Call 1-855-SE NH BUS  
(1-855-736-4287)**

**Reservations weekdays 9am - 3pm**

- Reservations can be made up to 2 weeks in advance.
- COAST will need your address and contact information
- COAST will call you back the day before your ride to tell you the time you will be picked up
- The minibus will pick you up at the street in front of your residence

### Fare

- \$5.00 round trip or \$2.50 each way cash for all riders over 5 years old
- Discount punch passes (\$18 for 8 one-way rides) may be purchased from COAST via mail
- Exact fare will be required, as drivers can not make change
- Drivers may not accept tips or gratuities

### Rider Guidelines

- Riders are expected to be able to get to and from the minibus and shop without driver assistance
- Riders needing personal assistance may be accompanied by a personal care attendant (PCA), who must also reserve a space on the minibus
- Seat belt use is required for safety.
- Packages (max. 2 shopping bags per person) must be stowed safely
- Drivers may assist riders with packages, within reason, when returning home
- No pets allowed

### COAST Code of Conduct

COAST anticipates that each rider will have a safe and enjoyable experience with the service. To that end, it is expected that:

Riders will:

- Pay the proper fare
- Be courteous and considerate of other passengers

Riders will not:

- Smoke or chew tobacco
- Drink or be under the influence of alcohol
- Use or sell controlled substances
- Possess or use a weapon
- Carry any hazardous materials
- Be loud, abusive or disruptive to other riders or the driver

Passengers who engage in improper or illegal conduct will be asked to stop. If the rider does not, the driver may seek assistance from COAST personnel or the authorities.

The full COAST “passenger code of conduct” is available in a separate brochure and on the COAST website.